Regulatory Reform Recommendations
WEDC – October 29, 2013

4 Key Focus Areas

Regulatory Reform

1	**Strengths and Regulatory Incentives** Lisa Parks
2	**Streamlining & Benchmarking** Randy Gardiner & Nick Demaris
3	**Visibility and Ombuds** Christina Lomasney
4	**Regulatory Reform** Connie Bacon

1. Define Strengths and Incentives

- **Evaluate regulatory behavior against other high performing states**
- **Evaluate existing incentives programs and update where needed**
- *Business encouraged to reward agencies who support businesses*
- *Performance-based job retention within government agencies*
- *Support constitutional reform to allow broader incentives for businesses locating in Washington:*
  - *Maintain visibility of this issue & challenge to WA businesses*
  - *Work group to research issues surrounding Const. reform*
- *Research incentive programs in other states that are within constitutional incentive limits*

2. Realize Regulatory Streamlining
Streamline Regulations & Benchmark Impacts

- **HB 1818 Implementation (Regulatory Streamlining)**
  - Ensure State, County and Local participation
  - Use Lean Processes in Implementation
  - Have a tiered approach based on costs
  - Implement "Process Maps" in a visible and accessible forum (i.e. One Stop, MyPortal)
  - Use *Restaurant Process Mapping Effort* as model
  - Capture Lessons Learned
- **Implement a CPI-like Index for Benchmarking Regulatory Process Effectiveness/Time**
  - Define "CPI-like"
  - Use Benchmarks to evaluate Agencies

3. Process Visibility & Ombuds

- Support fundraising for One Stop, MyPortal implementation
- Define an Ombuds resource: State representative or online portal

Regulatory Reform

- **Reward incentives among regulatory agencies (engage Business Associations to conduct ranking)**
- **Change state regulatory agency culture to "getting to yes" as a performance criteria**
- *Require agency compliance with streamlining efforts, determine accountability*
- *Rigorous implementation of SB5679 with visibility to inform public of results and reforms*
- *Provide incentives for "getting to yes" within the regulating agencies*